

About Me

I am a recent Computer Science graduate with a strong foundation in IT support and systems administration. My experience includes troubleshooting hardware and software issues, managing user accounts, configuring group policies, and maintaining secure Windows Server environments.

In addition, I have hands-on web development skills, which allow me to design and maintain functional websites with a focus on usability and performance.

Bio

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Phone

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Linkedin

Website

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ritheacheng.com

Professional Skills

HTML	Window Server administration
MASTER	MASTER
css	troubleshooting software and hardware
EXPERT	EXPERT
JavaScript	Customers Support
ADVANCE	EXPERT
WordPress	Network Security
ADVANCE	BEGINNER

Work Experience

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Warehouse Assistant at Sidekicker New Zealand

Nov. 2021 - Present

maintaining the day-to-day operations of a warehouse, which includes tasks like receiving and processing stock, picking and packing orders, and managing inventory. They may also operate heavy machinery and ensure a clean and safe working environment.

Education



Bachelor of Computing System from United Institute of Technology

2018 - 2021

Perform cybersecurity risk assessments, communicate results and findings to support risk management processes, and apply relevant security incident-handling techniques to solve complex security problems. You'll also develop an understanding of how to operate within the appropriate professional standards and best practice, both independently and as part of a team, and become highly skilled, innovative, and enterprising NZ workforce.